

Our holiday home and the Perransands park is temporarily closed for holidaymakers from 20 March – 16 April 2020.

We know you have concerns about the current Coronavirus situation and how this affects your planned stay at Seaview holidays. As we continue to reflect on this, and how it impacts the holiday experience we can offer, Haven have taken the decision that Perransands holiday park will temporarily closed for holidaymakers from 20 March to 16 April.

We know how disappointing this will be for all those guests who are booked to stay with us during this time but every decision Haven make, they are doing to ensure the safety and security of the guests, owners and teams as their number one priority. We are contacting everyone who has a break booked during this period, but we shall prioritise those who are booked to travel within the next seven days. We would like to thank our guests for their patience whilst we work through this as quickly as we can.

We would like to apologise to everyone for this disruption and thank our customers for their continued support. We look forward to welcoming our guests back to enjoy a coastal break that we pride ourselves on.

We hope you understand this decision has been made with the interest of your well-being and that of the Haven team.

We will continue to update our guests directly and via our facebook page.

What are my options if my break is affected?

We will be in contact if your break has been affected and the below options are available.

1. Move your booking to a later date

Move to a new date in the future with no amendment fee. Please note that if you select a lower priced date we will refund the difference. If the break you select is higher priced you will need to pay any outstanding difference.

2. Cancel your holiday

We hope you'll rearrange your break but we understand that this won't be possible for everyone. If you prefer a refund you may of course take this option. If your holiday falls after 16th April 2020 and you wish to cancel your holiday we ask you in the first instance to contact your travel insurance provider or your credit card provider to claim for this cancellation loss as Seaview Holidays can not be held liable for this.

Where can I receive more information about Coronavirus?

We would advise you to check the GOV.UK website for the most up-to-date information: <https://www.gov.uk/guidance/wuhan-novel-coronavirus-information-for-the-public>

Once again we apologise for this announcement, however in today's current climate and in light of the global situation we are sure you will understand.

Janice Stowe – Owner
Seaview Holidays